

New England Region
Quarterly Report
August - October, 2001
Contract Number N01-LM-1-3518

Table of Contents

Highlights (Executive Summary)

I. Basic Network Programs

A. Resource Sharing

B. Communications and Publicity

C. Regional Advisory Committee

II. Outreach Programs

A. Outreach to Health Professionals and Information Providers

B. Exhibits

C. Outreach to Consumers

III. Staff

IV. Attachments

Executive Summary –

The second quarter provided many new opportunities and learning experiences for the New England Region's NN/LM staff. Two staff members were involved in the International Federation of Library Associations (IFLA) conference in Boston, MA during the month of August. Three targeted subcontracts were awarded to Outreach Libraries at Boston University, Tufts University Medical School and Yale University on October 1. A new regional consumer health website was created and launched. Several visits to libraries and library groups were accomplished to acquaint member libraries with new services and ideas. The first Regional Advisory Committee (RAC) meeting was held in September and committees were populated with librarians and health care providers from around the region. Regional staff attended the North Atlantic Health Sciences Libraries meeting in New Haven, CT in October and met for the first time with member librarians. A Resource Libraries Directors' meeting was held during the conference. The RAC meeting as well as the Resource Libraries Directors' meeting generated several new ideas and service models for discussion and exploration. Five NER staff attended a two day orientation program at NLM and a one day Evaluation workshop which followed the orientation. The seventh NER employee was hired. Donna Berryman, Outreach Coordinator, began her work at the NER office with a travel day to the National Library of Medicine for orientation.

The group continues to learn about our jobs and responsibilities. Communication with our New England constituents, our colleagues in other regional offices and staff at NLM has been of great help in that "learning curve".

Timeline of Activities –

- August 1: New Consumer Health Information website released via the NER website
- August 1: Attended the second annual Massachusetts Rural Health Summit
- August 3: Attended Central Massachusetts Consortium of Health Related Libraries (CMCHRL) meeting
- August 3: Attended the Maine Health Sciences Librarians (HSLIC) Executive Board meeting
- August 8: Lamar Soutter Library annual planning retreat, RML staff participated
- August 15: Attended Massachusetts Community Health Care Workers Network quarterly meeting
- August 17-24: IFLA Conference, Boston
- August 27: Library visit to University of Vermont, Dana Medical Library, Burlington, VT; meeting and presentation to staff.
- August 28: Attended Massachusetts Board of Library Commissioners five year planning committee

September 6:	Taught class to HIV Consortium of Central Massachusetts
September 7-9:	Maine Medical Association conference, New Brunswick Canada
September 13:	Taught class to Homefront Health Care
September 17:	Attended the Vermont/New Hampshire Consortium meeting (keynote presentation)
September 18:	Northeast Consortium of Health Information (NECHI) meeting/presentation
September 19:	Attended Association of Rhode Island Health Sciences Librarians (ARIHSL) meeting/presentation
September 20:	Regional Advisory Committee meeting, UMass
September 24:	Taught class to Worcester Senior Education group (WISE)
September 24:	Attended the Partners in Public Health Steering Committee meeting, Washington, DC
September 25:	Taught class to Homefront Health care
September 28-29:	Attended Mature Lifestyle Expo, Augusta, Maine
September 30 & October 1-2:	New England Library Association (NELA) conference
October 8:	Hired Donna Berryman, Outreach Coordinator
October 9-10:	Orientation for RML staff at NLM
October 11:	Evaluation workshop
October 14-16:	North Atlantic Health Sciences Librarians (NAHSL) conference
October 16:	Taught class to HIV Consortium of Central Massachusetts
October 18-19:	Attended New England Rural Health Round Table
October 19:	Attended Western Massachusetts Health Information Consortium meeting (WHMIC)
October 23:	Attended the Connecticut Association of Health Science Librarians meeting (CAHSL)
October 23:	WISE program class – Worcester State College
October 27:	Attended Penobscot Bay community health fair
October 29-31:	Association of the Society of Health Risk Managers (ASHRM) conference, Boston

Basic Network Programs

Resource Sharing

There were 143 DOCLINE-related questions answered via phone calls and e-mails (Attachment #1).

There were 48 routing table change requests approved.

A DOCLINE Update was held during the North Atlantic Health Sciences Librarians (NAHSL) Annual Meeting in New Haven, CT (Attachment # 2)

Elaine Martin attended the Maine Health Sciences Librarians Executive Board meeting to begin the discussion about the RML/Maine Electronic Document Delivery Project on August 3. Based on the board's enthusiastic support, a follow-up meeting to discuss implementation with representatives of the UMass Library and the RML staff was set for November 9.

Communications and Publicity

Three articles were published in University of Massachusetts Medical School publications (Attachment # 3) and the regional program and its services. In addition, staff attended several of the region's library group meetings in order to talk about programs and services of the office.

Staff members visited several libraries and library groups and gave RML updates. The updates included information about RML staff, the website, programs, subcontracts, committees and awards (Attachment # 4). Debbie Sibley attended the Central Massachusetts Consortium of Health Related Libraries (CMCHRL) meeting on August 3. Elaine Martin attended the Maine Health Sciences Librarians (HSLIC) Executive Board meeting to discuss the electronic document delivery project. Elaine Martin gave two updates to the library staff at the University of Vermont, Dana Medical Library, Burlington, VT on August 27. Fifteen staff attended including the university librarian. Elaine Martin attended the Vermont/New Hampshire Consortium on September 17. Debbie Sibley attended the Northeast Consortium of Health Information (NECHI) meeting on September 18. Elaine Martin and Debbie Sibley attended the Association of Rhode Island Health Sciences Librarians (ARIHSL) meeting on September 19. Elaine Martin attended the Partners in Public Health Steering Committee in Washington, DC on September 24. Elaine Martin attended the Western Massachusetts Health Information Consortium (WMHIC) meeting on October 19 in Pittsfield, MA. Elaine Martin and Donna Berryman attended the Connecticut Association of Health Sciences Librarians (CAHSL) on October 23. Information on the New England Region's programs and awards were well received. Information that was requested as follow-up at the meetings was sent to interested member libraries.

Fifty-eight (58) messages were distributed on the NAHSL-L@list.umassmed.edu electronic list.

Staff attended the North Atlantic Health Sciences Libraries (NAHSL) conference in New Haven Connecticut on October 14-16. NER personnel staffed a booth in

the Exhibits area. The new kiosk-style display was well received and considered very “high tech”. A Resource Libraries Directors meeting was held on Sunday, October 14. Feedback on activities was positive and many new ideas for programs and activities were generated. A “Meet the RML” time and a DOCLINE update session were held on Monday afternoon during the conference. Both were well attended and generated good discussion among attendees.

RAC

The Regional Advisory Committee (RAC) plan was implemented. Based on the plan included in the Technical Proposal, the RAC is comprised of five committee chairs and two “at large” members. Each committee’s membership has representatives from each state in New England and each type of library, whenever possible. The first RAC meeting was held on September 20 (Attachment # 5). The RAC committees’ membership is complete; meetings are being scheduled. One committee, the Outreach Committee, took advantage of the opportunity of being in one place in the region to hold their first discussion during the conference.

Outreach Program

Regional office staff continued to attend state and local library meetings to explain new programs and offerings and obtain feedback and answer questions. As a result, several queries about funding specific projects have been received. In addition three Outreach to Health Professionals awards were approved by the NN/LM office and announced on the electronic list. The deadlines for submission are November 15 and December 15 (Attachment # 6).

Staff members visited several libraries and library groups and gave RML updates. The updates included information about RML staff, the website, programs, subcontracts, committees and awards. Debbie Sibley attended the Central Massachusetts Consortium of Health Related Libraries (CMCHRL) meeting on August 3. Elaine Martin attended the Maine Health Sciences Librarians (HSLIC) Executive Board meeting to discuss the electronic document delivery project. Elaine Martin gave two updates to the library staff at the University of Vermont, Dana Medical Library, Burlington, VT on August 27. Fifteen staff attended including the university librarian. Elaine Martin attended the Vermont/New Hampshire Consortium on September 17. Debbie Sibley attended the Northeast Consortium of Health Information (NECHI) meeting on September 18. Elaine Martin and Debbie Sibley attended the Association of Rhode Island Health Sciences Librarians (ARIHSL) meeting on September 19. Elaine Martin attended the Partners in Public Health Steering Committee in Washington, DC on September 24. Elaine Martin attended the Western Massachusetts Health Information Consortium (WMHIC) meeting on October 19 in Pittsfield, MA. Elaine Martin and Donna Berryman attended the Connecticut

Association of Health Sciences Librarians (CAHSL) on October 23. Information on the New England Region's programs and awards were well received. Information that was requested as follow-up at the meetings was sent to interested member libraries.

One award, in the amount of \$500, has been made to the Berkshire AHEC (Massachusetts) in the Course Development Award category (Attachment #7).

Direct Outreach to Health Professionals and Information Providers

The following training programs and meetings were held :

- On August 15, Javier Crespo taught a PubMed class at Tufts University Medical School to Novartis Company pharmaceutical reps.
- (Attachment # 8)
- On August 24, Javier Crespo taught a PubMed class at the IFLA conference with Erica Burnham (Region 1) (Attachment # 9)
- On September 6 Javier Crespo taught a class to the HIV Consortium of Central Massachusetts
- On September 13 and September 25, Javier Crespo taught two classes to staff at the Homefront Health Care.
- On October 1, a class was taught at the MBL/WHOI Library, Marine Biological Laboratory, Woods Hole MA (Attachment #16)
- On October 16, Javier Crespo taught a class to the HIV Consortium of Central Massachusetts.

Exhibits

State and Local meetings attended

Maine Health Sciences Librarians Executive Board meeting, August 3 (Martin)
Central Massachusetts Consortium of Health Related Libraries (CMCHRL) meeting, Worcester, MA, August 3 (Sibley)
Maine Medical Association conference, New Brunswick Canada, September 7-9 (Crespo)
Vermont/New Hampshire Health Sciences Libraries Consortium, September 17 (Martin)
Northeast Consortium of Health Information (NECHI), Salem, MA, September 18 (Sibley)
Association of Rhode Island Health Sciences Librarians (ARIHSL), Providence, RI, September 19 (Martin, Sibley)
New England Rural Health Round Table, Merrimack, NH, October 18-19 (Crespo)

Western Massachusetts Health Information Consortium (WMHIC), Pittsfield, MA, October 19 (Martin)
Connecticut Association of Health Sciences Librarians (CAHSL), October 23 (Martin, Berryman)

Regional meetings attended

New England Library Association (NELA) conference, Burlington, VT, September 30, October 1-2 (Sibley)

North Atlantic Health Sciences Librarians (NAHSL) conference, New Haven, CT, October 14-16 (Martin, Sibley, Crespo, Goldstein, Klejmont) (Attachment # 10)

National meetings attended

Association of the Society of Health Risk Managers (ASHRM) conference, Boston, MA. October 29-31 (Crespo, Klejmont, Berryman, Goldstein) (Attachment # 11)

International meetings attended

IFLA Conference, Boston, MA. August 17-24 (Sibley, Crespo) (Attachment # 12)

Meetings related to Health Professionals

NLM Partners in Public Health Steering Committee, Washington, DC, September 24

Outreach to Consumers

One reference question was answered.

Exhibited at the Mature Lifestyle Expo, Augusta, Maine, September 28-29 (Crespo)

On September 24 and October 23, Javier Crespo taught two classes to the Worcester Senior Education group (WISE) titled : Health Information and the Internet. (Attachment # 13)

On October 27, Donna Berryman exhibited at the Penobscot Bay (Maine) community health fair

Staff Activities

Sibley was active on the Local Arrangements Task Force for the IFLA conference in Boston as a member of the Hospitality Task Force. A final planning meeting and the conference were held during the quarter.

Sibley conducted the quarterly Massachusetts Health Sciences Librarians Network Board (MAHSLIN) meeting at UMass.

Sibley attended the quarterly North Atlantic Health Sciences Librarians Board meeting at UMass, representing the MLA Chapter Council and the RML office.

Martin, Sibley, Crespo, Goldstein and Klejmont attended and exhibited at the North Atlantic Health Sciences Librarians (NAHSL) Annual Conference in New Haven, CT.

Sibley, Crespo, Berryman, Klejmont and Goldstein attended the workshop "Measuring the Difference" at the National Library of Medicine.

Martin attended the NLM Partners in Public Health Steering Committee as a representative of the RML program.

Attachments :

1. Second Quarter DOCLINE statistics
2. DOCLINE Update
3. Articles from UMass publications
4. Presentation packet – handouts to be used with presentations to state organizations (slide presentation, RML staff information, RAC committee charges and membership list)
5. Regional Advisory Board Meeting, September 20, 2001
6. Subcontract award announcements
7. Berkshire AHEC Award (Course Development Award)
8. Tufts University PubMed class
9. Consumer Health Workshop at IFLA
10. NAHSL conference
11. ASHRM 2001 conference
12. IFLA conference
13. WISE acknowledgement
14. Quarterly report of accomplishments made during Q1, 2001 – Klejmont
15. Quarterly report of accomplishments made during Q1, 2001 – Crespo
16. October 1 class at MBL/WHOI Library, Marine Biological Laboratory, Woods Hole, MA

